

CMS Announces Improvements to HCAHPS Data Submissions

The Centers for Medicare & Medicaid Services (CMS)'s ongoing effort to improve data collection has given way to a new method to submit XML files for **HCAHPS** data. **Starting 08/18/2020**, Secure File Transfer (Axway) will no longer be available for data submissions. You will be required to submit your XML files directly within Hospital Quality Reporting (HQR) using the **File Upload** tool in the new QualityNet Secure Portal. This new requirement should reduce the time you spend to submit data.

How will vendors submit their data?

Please perform the following steps to submit your production data using the File Upload tool:

1. Navigate to the new HQR site hqr.cms.gov
2. Enter your HARP User ID, and password then click Login.
3. Click 'View the new Hospital Quality Reporting' near the upper right corner of the HQR My Tasks page to navigate to the new HQR Home page.
4. Click the File Upload card to begin uploading your files.
5. Select the **HCAHPS** tab to submit data.

PLEASE NOTE: The data submission deadline for Q2 2020 HCAHPS data is **October 7th, 2020**. Due to the COVID-19 public health emergency, it is optional for hospitals to submit Q2 HCAHPS data. However, data that is voluntarily submitted after **August 18th, 2020**, must be submitted directly within Hospital Quality Reporting (HQR) using the new **File Upload** tool in the new QualityNet Secure Portal.

For further assistance regarding this message, please contact the QualityNet Help Desk at (866) 288-8912 or qnetssupport@hcqis.org.