

Distribution of HCAHPS Summary Star Ratings by State

July 2018 Public Reporting

	Summary Star Rating										Total	
	1 Star		2 Stars		3 Stars		4 Stars		5 Stars			
	N	%	N	%	N	%	N	%	N	%	N	%
US	69	2%	508	15%	1,556	45%	1,114	32%	212	6%	3,459	100%
AK		0%	1	10%	5	50%	4	40%		0%	10	
AL		0%	4	6%	38	54%	27	38%	2	3%	71	
AR		0%	7	14%	23	47%	16	33%	3	6%	49	
AZ		0%	19	31%	29	48%	10	16%	3	5%	61	
CA	22	7%	96	33%	141	48%	29	10%	7	2%	295	
CO		0%		0%	23	43%	28	52%	3	6%	54	
CT	1	4%	3	11%	17	63%	6	22%		0%	27	
DC	2	29%	3	43%	2	29%		0%		0%	7	
DE		0%	1	17%	3	50%	2	33%		0%	6	
FL	10	6%	68	41%	62	38%	23	14%	2	1%	165	
GA	2	2%	17	17%	52	53%	25	26%	2	2%	98	
HI		0%	3	25%	4	33%	5	42%		0%	12	
IA		0%	2	3%	23	36%	30	47%	9	14%	64	
ID		0%	1	4%	9	35%	11	42%	5	19%	26	
IL	8	6%	15	11%	62	44%	47	34%	8	6%	140	
IN		0%	3	3%	39	37%	54	51%	10	9%	106	
KS		0%	2	4%	20	36%	26	47%	7	13%	55	
KY		0%	5	7%	36	49%	28	38%	4	5%	73	
LA		0%	3	4%	28	37%	30	40%	14	19%	75	
MA		0%	3	5%	35	64%	15	27%	2	4%	55	
MD	2	5%	15	34%	24	55%	3	7%		0%	44	
ME		0%	1	3%	7	23%	17	57%	5	17%	30	
MI	1	1%	12	11%	40	36%	51	46%	8	7%	112	
MN		0%	2	3%	21	26%	48	60%	9	11%	80	
MO		0%	5	6%	45	55%	30	37%	2	2%	82	
MS		0%	7	13%	27	51%	14	26%	5	9%	53	
MT		0%	2	8%	11	46%	9	38%	2	8%	24	
NC		0%	4	4%	53	57%	32	34%	4	4%	93	
ND		0%	2	20%	5	50%	2	20%	1	10%	10	
NE		0%	1	2%	13	30%	17	40%	12	28%	43	
NH		0%		0%	10	43%	13	57%		0%	23	
NJ	2	3%	22	35%	35	56%	4	6%		0%	63	
NM	1	4%	8	31%	12	46%	5	19%		0%	26	
NV	2	9%	10	43%	8	35%	3	13%		0%	23	
NY	15	10%	55	38%	57	39%	18	12%	1	1%	146	
OH		0%	9	6%	68	48%	55	39%	10	7%	142	

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US	69	2%	508	15%	1,556	45%	1,114	32%	212	6%	3,459	100%
OK		0%	8	13%	26	41%	23	36%	7	11%	64	
OR		0%	1	2%	19	39%	28	57%	1	2%	49	
PA		0%	20	13%	87	57%	35	23%	10	7%	152	
RI		0%	1	9%	7	64%	2	18%	1	9%	11	
SC		0%	4	8%	23	47%	21	43%	1	2%	49	
SD		0%		0%	6	33%	7	39%	5	28%	18	
TN		0%	7	9%	46	58%	26	33%	1	1%	80	
TX	1	0%	26	10%	125	48%	86	33%	20	8%	258	
UT		0%		0%	17	52%	15	45%	1	3%	33	
VA		0%	9	12%	45	58%	23	29%	1	1%	78	
VI		0%	2	100%		0%		0%		0%	2	
VT		0%		0%	4	33%	8	67%		0%	12	
WA		0%	10	17%	32	54%	16	27%	1	2%	59	
WI		0%	2	2%	15	14%	67	64%	20	19%	104	
WV		0%	6	18%	13	39%	12	36%	2	6%	33	
WY		0%	1	7%	4	29%	8	57%	1	7%	14	

*These results encompass all hospitals that received HCAHPS scores. Because not all hospitals report their results on Hospital Compare, the values on that Web site may differ from those shown here.

Notes

3459 Hospitals received HCAHPS Star Ratings in July 2018

HCAHPS Star Ratings are based on patients discharged between October 2016 and September 2017

For more information about HCAHPS Star Ratings visit <http://www.hcahpsonline.org/en/hcahps-star-ratings/>

Beginning with July 2018 public reporting (October 2016 through September 2017 discharges) CMS no longer reports the Pain Management composite measure.

Please use the following citation when referencing material on this website:

<http://www.hcahpsonline.org> Centers for Medicare & Medicaid Services, Baltimore, MD.

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